



# MAINTENANCE INSTRUCTIONS

## WOOL CARPETS

## WOOL

We work with a European wool spinner to spin a natural undyed artisanal looking wool yarn from European sheep. Since our wool comes from yarns from the best spinning mills in Europe, this gives us absolute control over the production process, which includes scouring the raw wool, blending, carding, spinning and finishing. As quality and innovation are among our main concerns, production techniques and processes have been continuously improved since our company was founded.

To obtain products with a handmade look, we use an unwashed carded wool with irregularities in the spinning process.

We chose to produce an environmentally friendly carpet that is also a delight to the eye and a pleasure for the skin thanks to its softness. Because wool retains heat, a wool carpet always feels nice and warm. This is extremely pleasant to walk on during winter with bare feet.

These rugs are known for their resilient nature. Wool always returns to its original shape over time. This ensures that you don't suffer from impressions or a flattened carpet. Wool has the greatest absorbency of all natural fibers and is by itself dirt repellent. This has everything to do with the fat layer that the material naturally contains. This fat layer makes it difficult for stains to adhere and makes them easy to remove with a carpet cleaner.

A wool carpet is naturally fire retardant. This is not only good to know, but also very useful should a spark jump out of the fireplace. It does little or no damage.

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### VENTILATE

Does your rug have an unpleasant odor? With wool rugs, it is recommended to air them out from time to time. Shake the rug back and forth several times and the loose dust and dirt will fall out naturally. It is also recommended to hang the rug on a sturdy clothesline and use a mat beater to knock out the stubborn dirt.

### VACUUM

It is recommended to vacuum the carpet immediately after installation. Keep your carpet clean and in good condition by vacuuming it every week. This will also prevent dirt from penetrating deep into the fibers. Do not use a rotary brush as it can damage the yarn twist.

Rugs with spun yarns (such as wool, cotton, viscose and acrylic) may show some pilling at first. These are short fibers that leave the pile during initial use. The pilling stops after a short time, but increases if you use a rotary or hard brush.

### ROTATE CARPET 180°

Prevent your rug from discoloring in certain areas due to constant exposure to the sun by turning it 180° after a few years. This will keep it plain and avoid abrasion on 1 side of the rug.

## WHAT TO DO IN CASE OF STAINS?

In case of stains on a wool rug, it is important not to try to rub the stain away. Doing so would only push the dirt deeper into the rug. Try dabbing at the dirty spot. Use lukewarm water on the stain and gently dab it with a clean cloth. Work from the edge of the stain to the center to prevent spreading.

For wool carpets, it is recommended to treat your rug with a mixture of natural vinegar and water. Finally, rub the rug with a clean cloth.

If the stain remains stubborn, it is best to call in a professional carpet cleaner.



Mellestraat 196 | 8501 Heule | Belgium | +32 (0)56 36 39 00 | [www.verbatex.com](http://www.verbatex.com)

